

### **Amendments to the Specification:**

Please replace paragraph **[0009]** with the following amended paragraph:

The servlet engine 105 can also be used to generate web page matter that is forwarded to a user over the network by the web server 104. “Java Server Pages” (JSPs) are web pages having extended embedded software routines (which are often used for displaying dynamic content on a web page). The notion that the servlet engine 105 is a JSP servlet engine indicates that the servlet engine 105 of **Figure [[5]]1** is capable of providing JSP type web pages.

Please replace paragraph **[0028]** with the following amended paragraph:

**Figure 9** shows **9** as an embodiment of an error tree structure that indicates scenario availability that may be displayed on a display such as display 216 of **Figure 2**.

Please replace paragraph **[0052]** with the following amended paragraph:

If so, the GRMG infrastructure is expected to refer to the appropriate region of the customizing file in order to generate a request message for a specific scenario (e.g., a first section of the customizing file is referred to in order to generate a request message for a first scenario; a second section of the customizing file is referred to in order to generate a request message for a second scenario; etc.). **Figure 4** shows an embodiment of an organization scheme for a customizing file that includes information for each of a plurality of scenarios (so that a unique request message can be generated for each scenario). The organization scheme entails listing basic control information 401 as well as the information for each the scenarios 402<sub>1</sub> through [[402<sub>x</sub>]] 402<sub>N</sub>. In an embodiment, the customizing file is in the

format of a document that is capable of supporting the execution of software (e.g., an .XML document). As such, the information is embodied in the appropriate format for the document.

Please replace paragraph [0055] with the following amended paragraph:

The exemplary customizing file embodiment of **Figure 4** also indicates that messaging for a plurality of N scenarios are to be supported. As such a separate body of information is included for each scenario 402<sub>1</sub> through 402<sub>N</sub>; where, for illustrative simplicity, only a breakdown of the information included for scenario 402<sub>N</sub> is shown in detail. A similar collection of information should be included for the other scenarios. According to the embodiment of **Figure 4**, the breakdown of information for a particular scenario includes: 1) the scenario name 403; 2) the scenario version 404; 3) the scenario instance 405; 4) the scenario type 406; 5) the starting URL for the scenario 407; 6) the start module for the scenario 408; 7) a description of the scenario [[410]]409; 8) the language of the scenario description [[409]]410; and, 9) a breakdown of information for each component 411<sub>1</sub> through 411<sub>X</sub> that is to be checked for availability for the particular scenario.

Please replace paragraph [0077] with the following amended paragraph:

According to the methodology of **Figure 6b** the URL address of the web page component is fetched and an attempt is made to connect to the URL address 610, 611. If a web page is returned 612 as a consequence of the connection attempt 611 the component web page is deemed available and a positive disposition is registered 613 (e.g., “OKAY”). If a

web page is not returned as a consequence of the connection attempt 611 the component web page is deemed unavailable and a negative disposition is registered 614 (e.g., “ERROR”).

Please replace paragraph [00100] with the following amended paragraph:

Actual messages pertaining to the component that were contained in received response messages can be displayed next to the heartbeat node 806. Recalling the discussion of the response messages that was provided above, and referred to **Figure 7**, recall that items for conveying messages 722 were specifically provided for. Here, for example, the actual textual message (e.g., “component is alive”) to which a numeric encoding was provided by way of the area, number (and perhaps number) fields 722<sub>3</sub> – 722<sub>5</sub> in a received response message for the component may be displayed next to the ~~heartbeat~~ heartbeat node 806 in the display. Likewise, a textual message received in a response message for a component (e.g., as contained in field 722<sub>6</sub> of the response message embodiment of **Figure 7**) can also be displayed. In an alternative embodiment, a status indication is provided rather than message text.